

## Monthly Consumer Complaints Report

September 2011

No. of Complaints - Bundle (September '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>Melita</b>	1		1					

No. of Complaints - Internet (September '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>GO</b>	1	1						
<b>Melita</b>	1	1						

No. of Complaints - Mobile (September '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>GO</b>	1	1						

No. of Complaints - TV (September '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>GO</b>	1				1			