

Monthly Consumer Complaints Report

September 2010

Number of Complaints - Internet (September '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO								
Melita	1	1						
Sky								
Vodafone								

Number of Complaints - Television (September '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO								
Melita	5	5						

Number of Complaints - Post (September '10)								
	Reported	Solved			Referred	Pending		
		< 4wks	< 6wks	6wks +		< 4wks	< 6wks	6wks +
Maltapost	1	1						