

Monthly Consumer Complaints Report

May 2010

Number of Complaints - Mobile (May 2010)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
Melita plc	6	6						
GO plc	2	1			1			

Number of Complaints - Television Distribution (May 2010)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
Melita plc	1	1						

Number of Complaints - Fixed Line (May 2010)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO plc	2	1				1		