

## Monthly Consumer Complaints Report

July 2010

Number of Complaints - Mobile (July '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>GO</b>								
<b>Melita</b>	2	1	1					
<b>Ping</b>								
<b>Red Touch</b>								
<b>Vodafone</b>								

Number of Complaints - Telephony (July '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>GO</b>								
<b>Melita</b>	1	1						
<b>Sky</b>								
<b>Vodafone</b>								

Number of Complaints - Television (July '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>GO</b>								
<b>Melita</b>	4	4						

