

## Monthly Consumer Complaints Report

July 2011

No. of Complaints - Internet (July '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>Melita</b>	1	1						

No. of Complaints - Mobile (July '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>GO</b>	2	1			1			
<b>Melita</b>	1	1						
<b>Vodafone</b>	1	1						

No. of Complaints - TV (July '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>Melita</b>	1				1			