

Monthly Consumer Complaints Report

December 2011

No. of Complaints - Bundle (December '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
Melita	1		1					

No. of Complaints - Fixed (December '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
GO	2	2						

No. of Complaints - Internet (December '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
GO	3	3						

No. of Complaints - Mobile (December '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
GO	5	1		4				
Melita	1	1						