

**'EUROTARIFF' RATES AS FROM
1ST JULY 2013 (IN € CENTS)**



Calls made: 29c2 (VAT and Duty Tax included)

Calls received: 8c5 (VAT and Duty Tax included)



SMSs sent: 9c7 (VAT and Duty Tax included)



Data: 54c7 / MB (VAT and Duty Tax included)

*On a per-minute basis



FOR MORE INFORMATION VISIT WWW.MCA.ORG.MT

All the information contained in this leaflet is applicable to travel within the EU.

BENEFIT FROM LOWER MOBILE ROAMING CHARGES

**Know your rights as a consumer and the
maximum tariffs (Eurotariffs) you should
pay when travelling within the EU.**





If you are travelling within the EU, your mobile operator cannot charge you more than the 'Eurotariff' **unless you specifically choose a different tariff plan.**

YOU CAN OPT FOR THE 'EUROTARIFF' AT ANY TIME.

Check whether you are in fact on the 'Eurotariff' plan by either calling the customer care of your service provider or by calling the following numbers whilst abroad. Calls to these numbers are **free when made in any EU Member State**, at all times:

- **Vodafone**: 00356 8004 9999

- **GO**: 00356 7990 0400

- **Melita**: 00356 7710 0101

- **redtouch Fone**: 00356 100

- **YOM**: 00356 100

Upon arrival at your destination, your service provider will send you a **free SMS informing you about the rates you are going to be charged.**

IF YOU ARE NOT ON THE 'EUROTARIFF', MAKE SURE THAT YOUR ALTERNATIVE TARIFF PLAN OFFERS A BETTER DEAL THAN THE 'EUROTARIFF'. IF NOT, YOU MAY ASK YOUR SERVICE PROVIDER TO TRANSFER YOU TO THIS PLAN IMMEDIATELY.

Your service provider will communicate, free of charge, the tariff per megabyte that you will be charged, either upon accessing the Internet from your device whilst abroad or provide such information in the SMS sent to you upon arrival at your destination.



DATA SERVICE HAS A LIMIT CAPPED AT €50 (EXCL. VAT), UNLESS YOU AGREE TO A HIGHER OR LOWER LIMIT WITH YOUR SERVICE PROVIDER.

Upon reaching 80% of this limit, you will be alerted free of charge. When the €50 (excl. VAT) limit is reached, your data service will be stopped unless you ask for your service provider to extend the limit.