

Overview of MCA Business Plan 2013

Electronic Communications

- Overview of MCA's Business Plan 2013 - Electronic Communications
 - Key Considerations
 - Mission Statement
 - Strategic Objectives
 - Outlook and Key Tasks
 - Next Steps

Key Considerations (1)

- Drive towards high speed electronic communications networks remains a prime focus of the MCA's strategy
- Drive towards such high speed access needs to take account the demand side of the equation
- Access obligations in the electronic communications sector will continue to be observed in an NGA network environment
- Wireless broadband will increasingly gain in popularity and needs to be given the necessary space to develop
- The resolution of International coordination problems can pave the way for the utilisation of the digital dividend

Key Considerations (2)

- Improved network security and resiliency remain a key deliverable
- Heightened EU/BEREC activity in the shaping of electronic communications policy increasingly engages NRA's in the debate at international level
- Consumer protection will be addressed through a mix of information and enforcement
- Broadband QoS and related Net Neutrality issues will be addressed taking into account EU/BEREC work currently being undertaken

Mission Statement

To regulate the electronic communications, e-commerce and postal sectors for sustainable competition, customer choice and value for money, and

To facilitate the development of an environment that is conducive to investment, innovation and continued social and economic growth

Strategic Objectives (1)

Electronic Communications

- T1 Regulating for lasting competition in the electronic communications sector
- T2 Ensuring that electronic communications undertakings provide a transparent value-for-money service to users whilst adhering to incumbent social obligations
- T3 Contributing to the development and implementation of electronic communications regulatory policy at an international level
- T4 Facilitating innovation and investments in ICTs

Strategic Objectives (2)

e-Commerce

E1 Facilitating e-Commerce uptake and the use of electronic signatures

Postal Services

P1 Regulating a liberalised postal services environment that ensures ease of entry to new undertakings and sustainable competition

P2 Ensuring that postal undertakings provide a transparent, value for money service to users whilst adhering to incumbent social obligations

P3 Contributing to the development and implementation of postal regulatory policy at an international level

Information Society

IS1 Achieving widespread e-literacy, digital inclusion and the use of ICTs as a tool to improve quality of life for all citizens in particular disadvantaged groups

IS2 Encouraging the use of e-Business models by local enterprises as a means to improve competitiveness

Strategic Objective T1 - Outlook / Key Tasks

T1- Regulating for lasting competition in the Electronic Communications Sector

- **Outlook**

- ✓ Creating the right environment for the deployment of NGA networks

- **Key Tasks**

- ✓ Continuation of NGA work-strands with a view to providing further clarity to market and institutional players
 - ✓ Application of remedies in relation to analysis of the wholesale (physical) network infrastructure access market and leased lines market
 - ✓ Review of MCA's powers on the symmetric regulation of co-location of electronic communications infrastructure / sharing of electronic communications in-building wiring
- ✓ Continued implementation of cost models in relation to fixed and mobile termination rates
- ✓ Implementation of 'decoupling' provisions in EU roaming regulations
- ✓ Maximisation of available radio spectrum, with focus on the digital dividend

Strategic Objective T2 - Outlook / Key Tasks

T2 – Ensuring that electronic communications undertakings provide a transparent, value-for-money service to users whilst adhering to incumbent social obligations

- **Outlook**

- ✓ Introduction of further consumer initiatives

- **Key Tasks (1)**

- ✓ Ensuring that undertakings provide services as contracted, in compliance with the laws administered by the MCA:
 - ✓ review of operator contractual provisions that may serve as barriers to switching
 - ✓ review of compensation schemes where contracted quality of levels are not met
 - ✓ review of compensation measures for any outage (temporary suspension of operation)
 - ✓ information to end users relative to their rights in relation to operator practices
- ✓ Mechanism to measure broadband QoS

Strategic Objective T2 - Outlook / Key Tasks (2)

T2 – Ensuring that electronic communications undertakings provide a transparent, value-for-money service to users whilst adhering to incumbent social obligations

- **Key Tasks (2)**

- ✓ Exploring the way forward on Net Neutrality – in conjunction with BEREC
- ✓ Continued monitoring of harmful interference / radiation patterns and market surveillance
- ✓ Frequency co-ordination of the digital dividend
- ✓ Review of USOs in the electronic communications sector / claim for funding
- ✓ Reviewing requirements under the framework in relation to disabled users
- ✓ Introducing guidelines for security and integrity of networks and related implementation by operators

Strategic Objective T3 - Outlook / Key Tasks

T3 – Contributing to the development and implementation of electronic communications regulatory policy at an international level

- **Outlook**

- ✓ Increased EU activity towards harmonisation of various areas
- ✓ MCA participation in BEREC expected to increase in view of policy recommendations being addressed therein

- **Key Tasks**

- ✓ Providing advice to Government on EU and other international matters
- ✓ Participating in EU and other international fora
- ✓ Interacting with EU bodies, in particular the Council, the European Parliament and the Commission on regulatory policy matters, as required
- ✓ Provision of statistical and other information to EU and other international fora
- ✓ Collaborating with peer regulators, both informally on a one-to-one basis and formally via BEREC
- ✓ Cooperation at BEREC level in order to establish common positions on EU regulatory proposals

Strategic Objective T4 - Outlook / Key Tasks

T4 – Facilitating innovation and investment in ICTs

- **Outlook**

- ✓ Promotion and support of Government's policies vis-a-vis innovation in ICTs
- ✓ Ongoing research and monitoring of technology developments

- **Key Tasks**

- ✓ Supporting Government in the facilitation of NGA network deployment in Malta and broadband policy direction
- ✓ Issuing test and trial licences to operators who wish to use radio spectrum for test and trial purposes
- ✓ Monitoring of international technology developments, and assessing their implications vis-a-vis the local regulatory context
- ✓ Addressing deliverables in Broadband strategy – reviewing policy on undersea cable operators in Maltese waters, reviewing status of IPv6 preparedness, attracting Galileo pilot projects
- ✓ Promoting Internet Governance
- ✓ Exploring the potential and regulatory implications of Cloud Computing

- Jan 2013 - Publication of Strategic Plan Update 2013 – 2015
 - MCA's Strategic Direction 2013 - 2015
 - Priority Work Streams
 - Key Performance Indicators
- Jan 2013 - Publication of Annual Plan 2013
 - Work Programme 2013
 - Expenditure



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